# VENTURA COUNTY OFFICE OF EDUCATION MEDIA CONTACTS

#### WHEN THE MEDIA CALLS:

A reporter, producer, or other news media representative may call your office or site for a number of reasons, including:

- To get information for a story on one of VCOE programs or schools;
- To get information about a VCOE student or staff member; or
- To get information or comments for an education news story.

#### HOW TO RESPOND:

All staff should act with **courtesy** and **professionalism** when taking calls from the news media. How this call is handled may be the reporter's first impression of VCOE and may be reflected in any resulting news coverage.

• All media calls are to be referred to the Superintendent's office at (805) 383-1901. You might want to use the following statement: "Our Office policy is to first refer all media inquiries to our Superintendent. I can transfer you to his office or take down the information and forward it to his office."

Obtain the following items to share with the Superintendent:

Reporter's Name	
Media Outlet (Company)	
Phone and Fax Number	
Email address	
Reporter's Deadline	
Subject: Intent of Story	
Describe what reporter wants such as: Information, interview, photo/videotaping, site visit	

#### FOR THOSE WHO ANSWER OR RETURN MEDIA CALLS:

Avoid allowing a reporter to compel you to answer questions on the spot.

 It is always beneficial to prepare for an interview in order to better provide more accurate information.

If at all possible, ensure that the reporter's deadline is met.

Name:	Department	•





## ventura county office of education

Stanley C. Mantooth, County Superintendent of Schools

### **NEWS RELEASE**

**DATE:** 

**FROM:** Name

Title

**CONTACT:** Name, Title

Phone Number, Email

**SUBJECT:** 

FOR IMMEDIATE RELEASE