**CRISIS TEAM**

**Steps to take BEFORE calling CT:**
1. Is there a “hands on” need (e.g., elopement risk, violent behaviors)? If so, call law enforcement.
2. Is there a medical emergency and/or drug/alcohol intoxication? If so, seek immediate medical treatment.
3. Have you consulted internally and exhausted all measures of de-escalation according to your internal risk assessment/risk management protocols?
4. Have you involved the parents/caregivers? Best practice is to have parents on scene, gather background information, and attempt to collaboratively de-escalate the crisis **prior** to seeking outside intervention (e.g., Crisis Team).
5. If these steps have been taken and further intervention is needed, VCBH Crisis Team can be reached at **866-998-2243**. Please have the following ready to share:
   - Client’s name and DOB
   - Clinically significant information on why the youth is at risk of killing him/herself and/or others
   - Mental health history (if any), including most recent diagnosis, history of suicidal/homicidal behaviors and psychiatric hospitalizations
   - Name of parent(s)/guardian(s) currently on scene

**LAW ENFORCEMENT**

1. If there is an immediate safety risk:
   a. Potential for violence?
   b. Potential for AWOL?
   c. Anything that might require “hands on”
2. If Crisis Team not available

911


**Possible Outcomes of the Crisis Team/Law Enforcement Crisis Assessment**

**MEDICAL ATTENTION NEEDED: AMBULANCE TO ER**

**PSYCHIATRIC HOSPITALIZATION OR CHILDREN’S CRISIS STABILIZATION UNIT (CSU) ADMIT—** *Will be on involuntary (5585) or voluntary status:*
*Transport may be conducted by ambulance (vol or invol), LE (typically only for invol to CSU or EDs), or by parent/guardian (vol)*

**NOT GOING TO PSYCHIATRIC HOSPITAL OR TO CSU**
If Crisis Team
1. De-escalate/Stabilize Situation
2. Safety Plan
3. Linkage to needed services
4. Follow-up next day (or sooner) by Crisis Team and/or RISE.

If Law Enforcement
1. De-escalate/Stabilize Situation
2. Connect with VCBH (Crisis Team 866#) and/or insurance to help link to treatment/services